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# Key indicators

## Economic indicators

### Economic performance and cost efficiency [GRI 102-7]

	2007	2008	2009	2010	2011	2012	2013 <sup>(1)</sup>	2014 <sup>(2)</sup>	2015	2016
EBITDA (€ Mn)	596.0	636.2	701.3	780.8	885.5	934.3	995.9	939.8	900.5	<b>882.6</b>
EBIT (€ Mn)	408.3	433.1	484.7	530.9	585.9	618.4	649.8	589.6	602.0	<b>610.5</b>
BDI (€ Mn)	238.3	258.9	298.0	333.5	364.6	379.5	403.2	406.5	412.7	<b>417.2</b>
Dividends (€ Mn) <sup>(3)</sup>	143.0	155.3	178.8	200.1	237.0	265.7	302.4	310.4	315.1	<b>331.4</b>
Investments (€ Mn)	508.6	776.9	901.6	796.3	781.4	761.4	531.4	625.0	530.2	<b>912.2</b>
Net Debt (€ Mn)	1,942.7	2,351.3	2,904.0	3,175.3	3,442.6	3,598.6	3,657.8	4,059.0	4,237.0	<b>5,088.7</b>
Shareholders equity (€ Mn)	1,344.8	1,456.1	1,593.4	1,738.8	1,867.4	2,014.9	2,118.4	2,218.5	2,318.9	<b>2,373.7</b>
Assets (€ Mn)	3,976.0	4,717.8	5,779.9	6,829.1	7,717.4	8,083.4	7,043.5	7,711.8	7,751.9	<b>9,248.0</b>
Net Debt / EBITDA <sup>(*)</sup>	3.3x	3.7x	4.1x	4.1x	3.9x	3.8x	3.7x	4.2x	4.5x	<b>5.2x</b>
Coverage ratio (EBITDA/ Interest)	9.8x	7.9x	9.6x	9.9x	9.0x	8.4x	8.0x	7.4x	8.0x	<b>8.3x</b>
Net Debt / Total Assets	48.9%	49.8%	50.2%	46.5%	44.6%	44.5%	51.9%	52.6%	54.7%	<b>55.0%</b>
Net Debt / Net Debt + Shareholders Equity	59.1%	61.8%	64.6%	64.6%	64.8%	64.1%	63.3%	64.7%	64.6%	<b>68.2%</b>
Average cost of debt	4.3%	4.7%	3.3%	2.7%	2.8%	2.5%	3.0%	3.2%	2.7%	<b>2.4%</b>
ROE after tax <sup>(**)</sup>	18.5%	18.5%	19.5%	20.0%	20.2%	19.6%	19.5%	18.7%	18.2%	<b>17.7%</b>
ROCE after tax <sup>(***)</sup>	8.8%	8.5%	8.7%	7.9%	8.0%	7.9%	8.1%	6.8%	6.8%	<b>6.5%</b>
Headcount (31 December)	985	1,008	1,046	1,047	1,126	1,178	1,149	1,206	1,337	<b>1,337</b>

(\*) Net debt/EBITDA adjusted for subsidiaries' dividends.

(\*\*) Net Profit/average shareholders' equity.

(\*\*\*) EBIT/(Average net debt + average shareholders' equity).

(1) 2013 data were adjusted in application of IFRSs effective at 1 January 2014.

(2) In 2014, and in accordance with IFRS 11, BBG and Altamira are now consolidated under the equity method.

(3) The figures reflect total dividends for the year (interim dividend + complementary dividend).

## Stock market performance

	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
Share price (31 Dec)	19.99	15.56	15.43	14.92	14.29	16.14	19.00	26.19	26.00	<b>24.12</b>
Dividend	0.60	0.65	0.75	0.84	0.99	1.11	1.27	1.30	1.32	<b>1.39<sup>(*)</sup></b>
Capitalisation (€ Mn)	4,771.6	3,714.7	3,682.5	3,560.7	3,411.0	3,852.6	4,534.8	6,251.3	6,207.1	<b>5,759.4</b>
Number of shares (million)	238.7	238.7	238.7	238.7	238.7	238.7	238.7	238.7	238.7	<b>238.7</b>

(\*) Distribution of the 2016 gross dividend of €1.39 per share is subject to approval at the General Shareholders Meeting.

## Economic value generated and distributed [GRI 201-1]

	2009	2010	2011	2012	2013	2014	2015	2016
<b>Economic value generated (EVG)</b>	901.5	1,000.80	1,154.80	1,199.30	1,261.9	1,227.2	1,221.6	<b>1,218.3</b>
<b>Economic value distributed (EVD)</b>	565.7	617.5	727.6	769.2	845.4	801.5	862	<b>894.0</b>
Suppliers	137.2	147.3	193.1	168.1	184.6	198.3	193.4	<b>203.9</b>
Society (tax and social action investment)	127.7	144.3	164.9	179.8	172.2	102.6	166.3	<b>136.3</b>
■ Investment in social action	0.8	1.3	2.2	1.6	1.6	1.6	1.9	<b>2.2</b>
■ Tax	126.9	143	162.6	178.2	170.6	101.0	164.4	<b>134.1</b>
Employees (personnel expenses)	60.7	67.2	67	79	82.3	84.7	96.3	<b>108.8</b>
Capital providers (dividends paid to shareholders and financial result)	240	258.7	302.6	342.4	406.3	415.9	406	<b>445.1</b>
■ Dividends paid to shareholders	178.8	200.1	237	265.7	302.4	310.4	315.1	<b>331.7</b>
■ Financial result	61.2	58.6	65.6	76.7	103.9	105.5	90.9	<b>113.4</b>
<b>Economic value retained (EVR)</b>	335.9	383.3	427.2	430.1	416.5	425.7	359.6	<b>324.3</b>

## Financial and non-financial ratings

	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
Standard & Poor's	AA-	AA-	AA-	AA-	AA-	BBB	BBB	BBB	A-	<b>A-</b>
Fitch	A2	A2	A2	A2	A2	A-	A-	A-	A-	<b>A-</b>
Dow Jones Sustainability Index <sup>(1)</sup>	67	77	75	78	88	83	85	84	85	<b>91</b>
CDP (transparency / performance)	-	-	-	70/B	83/B	85/B	83/B	91/B	99/B	<b>A List</b>

(1) Enagás has been a member of the DJSI since 2008, and went to the top of its sector in 2011.

# Social indicators

## Corporate Governance

	2011	2012	2013	2014	2015	2016
Number of Directors	15	13	15	15	13	<b>13</b>
Independent Directors	53.3%	61.5%	60%	60%	62%	<b>62%</b>
Board gender diversity	13.4%	15.4%	20%	20%	23%	<b>23%</b>
Non-Audit Fees	27.2%	13.6%	3.2%	3.4%	4.38%	<b>0%<sup>(*)</sup></b>
General Shareholders' Meeting quorum	57%	55.8%	53.1%	52.9%	54.8%	<b>50.8%</b>

(\*) The reduction of "non-audit services" is explained by the change in the existing criteria for rating a service as such, following the implementation of the new Law 22/2015 on Auditing, which came into force on 17 June 2016. Specifically, the fact that "non-audit services" should not exceed 70% of the fees received for audit services has led to certain recurring work carried out by the auditor during the 2015, is now carried out another auditing firm.

## Supply chain

	2011	2012	2013	2014	2015	2016
Approved suppliers (no.)	1,989	2,010	1,875	1,745	1,781	<b>1,800</b>
Critical/approved suppliers	52.1%	51.8%	54.4%	59.1%	59%	<b>59%</b>
Orders assessed in reliability analysis (%)	-	11.6%	18.9%	24.4%	11.5%	<b>10.28%</b>
Suppliers audited on management systems (no.)	-	31	51	61	33	<b>39</b>
Percentage of approved suppliers assessed in accordance with CSR criteria (%)	-	-	25.05%	27.05%	26.6%	<b>27.1%</b>

## Ethical compliance and Human Rights

	2011	2012	2013	2014	2015	2016
Reports received via ethics channel (no.)	-	2	2	4	4	<b>3</b>
People trained in issues related to ethical compliance (cumulative figure) (no.)			128	200	1,217	<b>1,214</b>



## Human capital [GRI 102-7]

	2011	2012	2013	2014	2015	2016
Employees (no.)	1,126	1,118	1,149	1,206	1,337	<b>1,337</b>
Net job creation (%)	7.55%	-0.71%	2.77%	4.9%	11%	<b>0%</b>
Voluntary employee turnover (%)	0.8%	0.46%	0.45%	0.69%	0.49%	<b>0.63%</b>
Absenteeism (%)	3.65%	2.33%	2.46%	2.50%	2.51%	<b>2.89%</b>
Workforce gender diversity (%)	22.47%	22.45%	22.8%	23.88%	26.78%	<b>27.45%</b>
Senior management gender diversity (%)	14.06%	15.87%	18.84%	20%	25.4%	<b>24.8%</b>
Investment in training per employee (€)	956.2	898.25	1,192	1,041	894	<b>920</b>
Training per employee (hrs)	48.92	45.77	52.00	59.6	49.8	<b>61.8</b>

## Customer satisfaction

	2011	2012	2013	2014	2015	2016
Rate of shippers satisfaction with transmission	80%	82.5%	83%	82.2%	82.7%	<b>84.3%</b>
Rate of satisfaction of transmission companies and distributors with transmission	76.7%	78.3%	79%	77.1%	89.2%	<b>84.7%</b>
Rate of satisfaction of shippers with the technical management of the Spanish Gas System	76.7%	83.5%	80.5%	78.6%	78.3%	<b>86.2%</b>
Rate of satisfaction of transmission companies and distributors with the technical management of the Spanish Gas System	76.7%	78.7%	81.2%	72.6%	83.3%	<b>79.2%</b>

## Occupational health and safety [GRI 403-2]

	2011	2012	2013	2014	2015	2016
Lost time injury frequency rate (own staff)	7.51	9.01	5.31	4.69	3.86	<b>1.80</b>
Lost time injury frequency rate (contractor staff)	7.08	6.36	9.32	3.04	2.25	<b>10.43</b>
Lost time injury severity rate (own staff)	0.07	0.37	0.25	0.53	0.14	<b>0.08</b>
Lost time injury severity rate (contractor staff)	0.2	0.28	0.36	0.11	0.07	<b>0.11</b>
Work-related fatalities of own staff (no.)	0	0	0	0	0	<b>0</b>
Work-related fatalities of contractor staff (no.)	0	0	0	0	0	<b>0</b>

## Impact on local communities

	2011	2012	2013	2014	2015	2016
Social action investment / net profit (%)	0.6%	0.4%	0.4%	0.4%	0.5%	<b>0.5%</b>
Participation of employees in corporate volunteering initiatives (% of workforce)		5%	8.5%	9%	15.1%	<b>16.68%</b>
Time spent on volunteer work (hrs)		400	640	866	1,404	<b>1,475</b>

**5%**  
reduction of the  
Carbon Footprint  
(scopes 1 and 2)

**€2.2MN**  
Investment in  
social action

## Environmental indicators

### Environmental management and fighting climate change

	2011	2012	2013	2014	2015	2016
Scope 1 CO <sub>2</sub> emissions (t eq CO <sub>2</sub> )	264,679	387,651	479,175	537,092	272,728	<b>263,540</b>
Scope 2 CO <sub>2</sub> emissions (t eq CO <sub>2</sub> )	52,752	61,377	36,079	33,941	32,444	<b>27,010</b>
Own consumption of natural gas (GWh) <sup>(*)</sup>	1,025	1,672	1,932.1	2,338.1	963.0	<b>919.30</b>
Electricity consumption (GWh) <sup>(**)</sup>	201.5	186.7	150.0	143.1	148.3	<b>160.52</b>
Electricity generation / consumption (%) <sup>(***)</sup>	1.9%	5.4%	6.8%	4.7%	8.0%	<b>12.5%</b>
Waste generated (t)	3,722	3,913	3,455	2,189	3,823	<b>3,981</b>
Waste recycled (%)	59%	48%	63%	15%	40%	<b>61%</b>
Area occupied in protected areas (km <sup>2</sup> )			3.7	4	4	<b>4</b>

(\*) Data for 2013, 2014 and 2015 have been adjusted based on the current HHV (Higher Heating Value) of the gas transported by Enagás during those years.

(\*\*) Previous Annual Reports only reported the consumption of electricity sourced from the grid. This report replaces this concept with total electricity consumption. (both from the grid and from its own generation sources).

(\*\*\*) Indicator recalculated taking into account total electricity consumption.

[GRI 102-48, GRI 102-49]