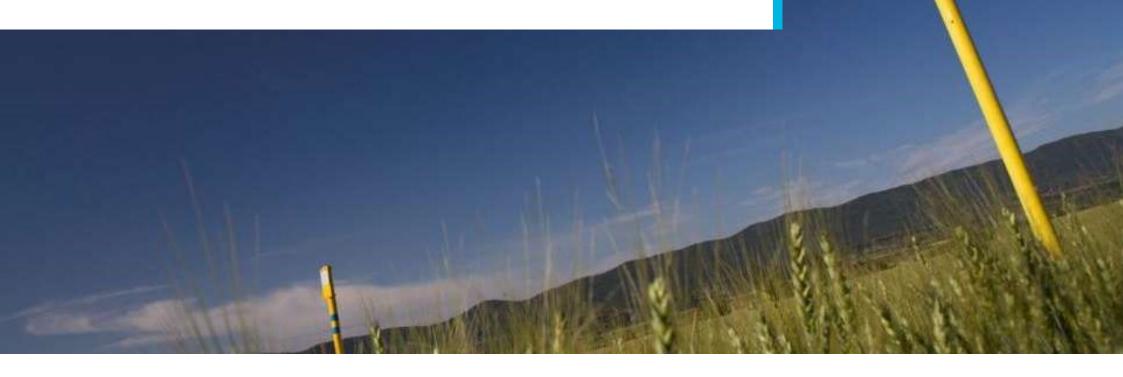
Increased capacity of the truck loading service at the terminals of Enagás



December 2019



Background



The **continuous growth** of the demand for **truck loading** in the Spanish gas system over the last few years has generated the need for additional capacity in some terminals of the system.

This situation implies:

□ High activity in truck loading docks, especially noted in the winter period.

□ Lack of available capacity at some of the terminals, together with and uneven flow of entering trucks at the terminals throughout the day and on public holidays and weekends.

□ In addition, an increasing demand of natural gas for maritime and terrestrial transport is expected.

For these reasons, Enagás Transporte has developed during 2019, with the goal of improving the service provided to its customers, within its Strategic Plan for Continuous Improvement, an improvement plan of the truck loading process.

Improvements of the truck loading



A detailed analysis of the truck loading process at Enagas Transporte's terminals has been carried out, with the purpose of implementing a series improvements, working in mainly in two types of measures:

1. Proposed procedure for the overall truck management process.

This model offers solutions for most of the problems identified along the entire Value Chain, from contracting to invoicing, including the programming process. It includes measures for:

□ Maximize capacity to offer.

- □ Incentivize the correct usage and make the programming more flexible.
- □ Ensure the loading of distribution trucks.
- □ Facilitate the change of destination associated with an order.

The procedure is agreed on with the other transport companies and with the GTS and is sent to the CNMC for approval.

2. Reduction of time in the loading process

The following points have been included:

- Elimination of downtime through small operational improvements.
- Implementation of improvements in the load management system.
- Increased agility in the management of orders.
- Increased loading ratio for double-walled trucks.

The analysis has gathered the expertise gained by Enagas Transporte during its **50 years** experience as leader in truck loading operations in Europe.



As a result of the actions described above, Enagás Transporte, in order to achieve **excellency in the services** provided at its facilities, and to meet the demand requested by customers, has made its greatest i efforts to maximize the truck loading capacity to be offered.

Enagas Transporte is in a position to **increase the capacity of truck loading** to be offered at its terminals in two time horizons: **long term and short term**.

- □ Increase capacity to be offered in the long term, offering two additional trucks per day to those already existing at the **Barcelona**, **Huelva and Cartagena terminals**, without limit in time horizon.
- □ Increase in capacity to be offered in the short term. Due to the situation of contractual congestion currently existing at the **Barcelona terminal** and provided that the terminal's operations allow it, Enagás will offer up to **a maximum of 6 additional trucks per day** on a weekly time basis to those already existing, during the winter period (until 31 March 2020).

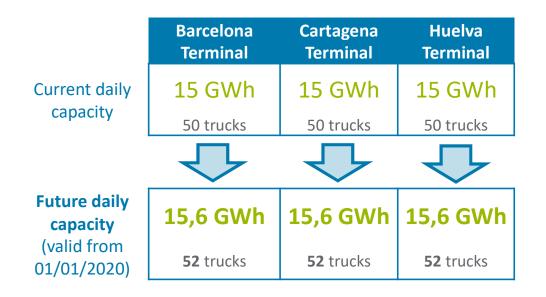
As usual, Enagas will allocate this additional capacity in a **transparent and non-discriminatory procedure,** equal for all customers, through the First Come First Served (FCFS) mechanism.

Long Term Capacity to offer to the market



As of January 1st, 2020, Enagas Transporte will increase the truck loading capacity at each plant by two additional trucks per day. The capacity to be offer will be:

Capacity of the service of Truck loading to offer:



When will the capacity be offered?

The capacity will be available on the SL-ATR platform to be requested from:



Product type:

□ Firm product

Duration: Annual, Quarterly, Monthly, Daily and Withinday

Allocation mechanism: FCFS

Short Term Capacity to offer to the market: The Barcelona terminal



When the operating conditions of the terminal allow it, Enagás Transporte will offer **an additional** exceptional capacity of 6 trucks per day at the Barcelona terminal.

Publication of the capacity offered:

Every Wednesday from the 8th of January, at 10:00 am, the announcement of the offer of additional capacity will be published on the Enagás Transporte website and on the SL-ATR capacity platform. A capacity of up to a maximum of **6 trucks/day will be offered** for the period, defined as the **Saturday of the current week to Friday of the following week,** matching the weekly program period. The additional capacity will be offered during this winter period until the 31st of March 2020.

Product type:

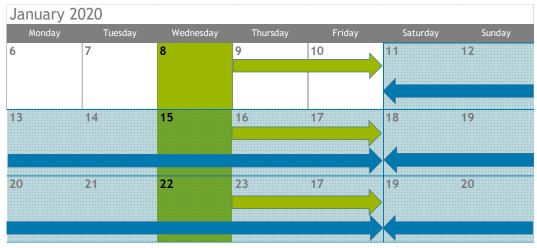
Firm product.Duration: Daily and Withinday

Allocation mechanisms: FCFS

When will the capacity be offered?

The offer of additional capacity will be available and can be requested on the SL-ATR platform from 12:00 every Wednesday.

Example of calendar of the capacity offers:





Opening of the window to start the booking process.



Days of additional capacity offered in the SL-ATR.



Publication of an announcement offering additional capacity.



Offer available capacity in the SL-ATR contracting platform.

Thank you!



For any additional questions, please contact us through your account manager or on the following contact details:



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