



## **Protection and Emergency Measures**

**Even with all the preventive measures adopted, emergency situations may arise that can affect the safety and health of people, personnel, environment or facilities. In this spirit, Enagás has introduced action plans, which are permanently kept up-to-date, through Personal Protection and Emergency Plans according to current legislation.**

Any potentially dangerous situation produced by or affecting Enagás facilities can be communicated to the Main Control Centre, attended 24 days a day 365 days a year. Upon such notification, the centre will carry out the pertinent corrective actions.

### **How to identify a gas facility**

Enagás facilities span the whole country, and are well fenced and marked. They are permanently occupied by personnel and/or provide remote surveillance systems and, as a minimum, post a facility identification and the Main Control / Emergency Centre telephone number on their door. If you detect noises, odours or other circumstances that do not appear to be normal, please proceed as indicated below.

As for gas transport piping, found at the entrances, this is identified by landmarks or yellow posts, and in urbanized areas it is identified by plates in the ground that approximately span the of the pipe. Abstain from excavation or land-moving works in these proximities. If you notice that someone is carrying out such works, or you notice any other irregularity such as odours, stains in the ground, noises, bubbles in puddles or similar situations, please report this.

Pipe identification data and emergency telephone numbers are found on the plates and landmarks.

### **What to do if you suspect the presence of gas**

- Do not smoke or light flames.
- Do not use, turn on or turn off electric or electronic equipment.
- Eliminate flame or heat sources.
- Facilitate ventilation where it is found.
- Advise people in the immediate area.
- Close all gas equipment and meter valves and connections.
- Call the Enagás supply company emergency telephone numbers or the emergency public services.

### **The information that you should give**

- The most exact location possible.
- Details on the surrounding area (urban or rural, distances, etc.)
- Type of irregularity (fire, odour, noise, those affected, etc.) You name and telephone number (even though a caller localization system and conversation recording is provided, this information facilitates posterior communication.)

### **Enagás emergency telephone numbers:**

**900 141 900 / 913 568 222 / 913 568 225**