



Responsible Communication Policy

This Policy sets out the principles, criteria and guidelines that must govern all communications carried out by Enagás and by the companies of the Group, ensuring a common Responsible Communication framework that reinforces the integrity, transparency and quality of the content disseminated. Likewise, the commitments of this Policy contribute to the achievement of the Sustainable Development Goals.

Communication is a strategic element for Enagás, whose activity has a direct impact on energy security, the transition towards a decarbonised model and the well-being of society.

In an environment characterised by the multiplication of channels, the immediacy of information and the presence of unverified content, Enagás assumes its responsibility to guarantee responsible, transparent, accurate, verified, accessible and consistent communication that contributes to building trust and maintaining a transparent dialogue with all its stakeholders, and to mitigating exposure to disinformation risks with potential reputational impact.

This Policy is applicable and communicated to all professionals and directors of the companies that make up the Enagás Group, including investee companies over which it has effective control, within the limits set out in the applicable regulations. In those investee companies in which the Enagás Group does not have effective control, the Board of Directors will propose the promotion of principles and guidelines consistent with those established in this Policy.

Likewise, the Company will also promote, as far as possible, the application of the principles of this Policy in respect of temporary joint corporate ventures, joint ventures and other equivalent associations or entities. In the case of contractors, suppliers and those collaborating with Enagás or acting on its behalf, Enagás will promote principles and commitments consistent with this Policy, with particular emphasis on the supply chain.

Commitments

Enagás establishes the following principles of action and commitments in relation to responsible communication:

- Legality and regulatory compliance: complying with applicable regulations, particularly those relating to regulated markets, competition, industrial safety, data protection, intellectual property and human rights.
- Technical rigour, accuracy and sufficiency: the information disseminated must be accurate, verifiable and based on verified data and reliable sources, to foster the understanding of the reality communicated by the various stakeholders.
- Clarity, visibility and accessibility: expressing messages in a comprehensible manner, avoiding unnecessary technical jargon, providing the context necessary for proper interpretation, through inclusive language, adapted formats and compliance with accessibility criteria, placed in visible and logical locations within the website or the information channels used.
- Integrity and transparency: avoiding material omissions, ambiguities or messages that could mislead.
- Institutional neutrality: not adopting partisan positions, and respecting social, political and institutional plurality.
- Security and protection of infrastructure: not disseminating information that could compromise the physical or cyber security of facilities, systems or people.
- Respect and protection of vulnerable groups: respecting the dignity and rights of all individuals, with particular attention to minors and vulnerable groups, and to compliance with Human Rights in communications.
- Sustainability and environmental responsibility: promoting messages aligned with the energy transition, decarbonisation and environmental protection.
- Corporate consistency: ensuring that messages are consistent with Enagás' strategy, values and internal policies.
- Diligent correction of errors: in the event that inaccurate, incomplete or erroneous information is detected in any communication, acting diligently to correct it transparently and as promptly as possible.
- Specific principles of action for economic-financial, non-financial and sustainability information: Enagás defines specific principles of action for economic-financial and sustainability information, set out in its 'Policy on Communication of Information, Contacts and Engagement with shareholders, institutional investors, asset managers, proxy advisors and other stakeholders of Enagás, S.A.', aimed at these *stakeholders*.

- Responsible management of own and third-party content: preparing own content in accordance with these commitments, refraining from abuses or good faith, attacks on the dignity of individuals, and incitement to unlawful conduct; and verifying, prior to their dissemination, that content provided to third parties (collaborations) is consistent with corporate values, legality and accuracy, and, where applicable, checking that the necessary rights/licences exist for its use and dissemination. It shall be ensured that the personnel of the Communication, Institutional and Investor Relations General Management is responsible for these tasks have the necessary skills and training to perform that function.
- Responsible use of Artificial Intelligence: all communication activity that incorporates Artificial Intelligence tools shall be carried out, in all circumstances, with full respect for the provisions of the European Artificial Intelligence Regulation and the obligations arising therefrom. In this area, the use of AI shall also be governed by the principles of accuracy, integrity and consistency of this Policy. All content generated or assisted by AI shall be reviewed by a responsible person prior to its dissemination, ensuring the absence of bias, errors or unverified information. Such content shall be clearly identified when this is required or relevant to its recipients, in particular in the case of synthetic content, interactions with conversational systems or materials liable to mislead as to their origin. AI shall under no circumstances be used to generate misleading information, manipulate audiences or impersonate the identity of individuals or organisations. The Company assumes, in all cases, responsibility for the content it communicates, irrespective of the technological means used in its preparation.
- Social media and digital channels: ensuring the application of the principles and commitments of responsible communication in corporate profiles, as well as their awareness among employees in the use of their professional social media, through the dissemination of recommendations and good practices in this area

Management Model

For the development and implementation of this Policy, Enagás has established a management model based on defined roles, official channels, oversight and continuous improvement:

- Official channels, roles and responsibilities: Enagás uses various official channels to ensure rigorous, accessible and consistent communication.
 - Enagás corporate website: constitutes the main communication channel with its interlocutors, stakeholders and markets, through which relevant institutional, financial and corporate information is disseminated. This channel publishes content on activity, strategy, sustainability and corporate governance; information relating to the management of the gas system and infrastructure; corporate communication (news, reports and publications); as well as contact details and specific channels for interaction, queries and correction of information.
 - Website of the Comisión Nacional del Mercado de Valores (CNMV): is the official channel for disclosing to the market Enagás' regulated information. The Company is responsible for submitting to the CNMV all information required under applicable regulations, within the established deadlines and formats, including prospectuses, relevant event notices and documentation associated with significant transactions.
 - Enagás EnergyData App: Enagás will make available to users information on the Enagás *EnergyData* mobile application, which provides real-time access to Gas System data and events aimed at industry professionals, among other services.
 - Corporate social media: are complementary channels to extend the reach of its communication and facilitate access to relevant information. Through official corporate profiles, institutional content, results and current affairs are disseminated, ensuring compliance with applicable regulations — particularly regarding inside information — and ensuring simultaneity, accuracy and dissemination through official accounts, in accordance with CNMV recommendations.
 - Media: maintaining a transparent and proactive relationship with the media, providing relevant information on the Company's activity, results, projects and other matters of interest, at all times complying with the regulations on inside and relevant information, and remaining faithful to the principles of responsible communication established in this Policy. To this end, the media may contact the Communication, Institutional and Investor Relations General Management through the channels made available (email, telephone and corporate social media), for the purpose of making queries or requests for information.

- Internal channels: Enagás has internal dissemination channels for employees, through which relevant information on the Company's activity, results, projects and other matters of interest is communicated. Communications through internal channels shall likewise comply with the principles of responsible information established in this Policy.
 - Specific communication and information channels with interlocutors: in addition to the general communication and information channels referred to above, and with the aim of fostering accessibility and transparency, ongoing dialogue and the regular exchange of information with its interlocutors, Enagás shall maintain specific channels for communicating and disseminating information with its various interlocutors, in all cases, respecting the commitments established in this Policy.
- Communication, Institutional and Investor Relations General Management is responsible for defining the strategic content of the channels, ensuring their updating, overseeing their consistency with information registered with official bodies, and ensuring their effectiveness as an instrument of transparency. When information falls within the remit of other areas, those areas shall gather and forward the information to the General Manager of Communications, Institutional Affairs and Investor Relations for publication and/or updating, and, in specific, previously authorised cases, may publish/update content within their remit on channels such as the corporate website.
- Content generation and validation: The planning, preparation and oversight of informational content (internal and external) is the responsibility of the Communication, Institutional and Investor Relations General Management. Where technical or specialised information is required, the competent areas shall provide the necessary data and material to ensure accuracy and rigour. On that basis, the final piece is prepared and sent to the relevant area for review and technical validation. For particularly sensitive or high-impact communications (including information for regulated markets), final validation is the responsibility of Senior Management, to ensure consistency with corporate strategy, public commitments and legislation.
- Alliances and adherence to initiatives on information ethics: Enagás maintains alliances and adherence to ethical initiatives promoted by entities or bodies that promote, among other things, respect for the commitments set out in this Responsible Communication Policy, and that work to prevent disinformation across the various media, channels and communication platforms.

- Corrections channel: Enagás has a specific channel for sending/receiving corrections or clarifications of inaccurate information relating to information disseminated by the Company. Communications received shall be treated confidentially and in accordance with the provisions of the applicable data protection legislation, with respect, impartiality and diligence, responding within a reasonable time and adopting, where appropriate, corrective measures, public clarifications or rectifications, protecting those who act in good faith against retaliation. Management of the channel is the responsibility of the Communication, Institutional and Investor Relations General Management, coordinating the participation of other areas when necessary.

The Board of Directors shall be the competent body for the periodic oversight of the implementation of this Policy, in coordination with the Communication, Institutional and Investor Relations General Management.

Likewise, other key elements of the management model include:

- The reflection of the Company's commitments in its internal regulations, comprising the Code of Ethics of the Enagás Group, and the policies, processes and controls that enable and facilitate their effective implementation.
- The existence of regulatory compliance mechanisms, such as the Ethical Compliance Committee, which reports to the Audit and Compliance Commission whose mandate includes, among others, ensuring knowledge, understanding and compliance with the Company's commitments set out in its code of ethics and policies.
- The existence of a whistle-blowing channel (ethics channel), accessible both to professionals and to third parties with whom Enagás has professional relations (suppliers, contractors, customers, partners, local communities, associations, etc.) and the establishment of a procedure for managing notifications and queries regarding irregularities or breaches of the Code of Ethics and the rules and policies that inspire or implement it, the operating principles of which are described in the Enagás Code of Ethics and in the Internal Reporting System Policy.

This Policy was approved by the Board of Directors of Enagás on 21/07/2026